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PTO
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Patent and Trademark Office**TRANSMITTAL FORM**(to be used for all correspondence during pendency of
filed application)

Application Number	09/989,929
Filing Date	November 20, 2001
First Named Inventor	David P. Kowal
Group Art Unit Number	3621
Examiner Name	Daniel L. Greene
Attorney Docket Number	19538-06497

Total Number of Pages in This Submission

2*

ENCLOSURES (check all that apply)

- ☐ Fee Transmittal Form (in duplicate)
☐ Check Enclosed
- ☒ Return Receipt Postcard
- ☐ Response to Notice to File Missing Parts
- ☐ Assignment & Recordation Cover Sheet
- ☐ Declaration
- ☐ Power of Attorney
- ☐ Application Data Sheet
- ☐ 2nd Supplemental Information Disclosure Statement & PTO/SB/08A
- ☒ Copies of IDS Cited References
- ☐ Request for Corrected Filing Receipt
- ☐ Request for Correction of Recorded Assignment
- ☐ Amendment/Response: [] Page(s)
☐ After Final
- ☒ Status Request
- ☐ Revocation and Substitute Power of Attorney

- ☐ Issue Fee Transmittal
- ☐ Letter to Chief Draftsperson
- ☐ Formal Drawing(s):
[] Sheet(s) of Figure(s) []
- ☐ Appeal Communication to Board of Appeals and Interferences
- ☐ Appeal Communication to Group
(Appeal Notice, Brief, Reply Brief)
- ☐ Certified Copy of Priority Document(s)
- ☐ After Allowance Communication to Group
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GROUP 3600

REMARKS: *excluding cited references

SIGNATURE OF ATTORNEY OR AGENT

Signature:	<i>Laura Majerus</i>		
Attorney/Reg. No.:	Laura A. Majerus, Reg. No. 38,417	Dated:	November 20, 2003

CERTIFICATE OF MAILING

I hereby certify that this correspondence, including the enclosures identified above, is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below. If the Express Mail Mailing Number is filled in below, then this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service pursuant to 37 CFR 1.10.

Signature:	<i>Laura Majerus</i>		
Typed or Printed Name:	Laura A. Majerus	Dated:	November 20, 2003
Express Mail Mailing Number (optional):			



PATENT

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

APPLICANTS: David P. Kowal, John J. Boushy and Timothy J. Wilmott
APPLICATION NO.: 09/898,929
FILING DATE: November 20, 2001
TITLE: Customer Valuation In A Resource Price Manager
EXAMINER: Daniel L. Greene
GROUP ART UNIT: 3621
ATTY. DKT. NO.: 19538-06497

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Dated: Nov 20, 2003

By: Laura Majerus
Laura A. Majerus, Reg. No. 33,417

COMMISSIONER FOR PATENTS
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STATUS REQUEST

SIR:

Our file for the subject application reveals that there has been no action on this application since the filing of the Corrected Filing Receipt on March 28, 2002.

Please inform the undersigned, at the below stated address, of the status of this application.

Respectfully submitted,
David P. Kowal, John J. Boushy and Timothy J. Wilmott

Dated: November 20, 2003

By: Laura Majerus
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